NOTARY WEBINAR Secretary of State, Corporation Division

Advanced Notary Training

<u>CorporationDivision.SOS@sos.Oregon.gov</u>

sos.oregon.gov/business 503-986-2200

Notary Team: NotarySeminar.SOS@sos.Oregon.gov





AGENDA

- Special situations in practice
- Special situations in journal entries
- Special situations with certificates
- Electronic notarization
 - IPEN
 - RON
- Establishing a notary business
- Personal Safety
- Avoiding scams



Special situations in practice

- I-9 verifications
- Concerns about signer willingness and capacity
- Identifying fraudulent IDs

I-9 Verifications

- Require verification of identity, so employees often sent to notaries
- Do not have notary certificate wording
- Do not require notary stamp
- I-9 verification is not a notarial act
- Notary may only perform I-9 verification as a representative of the hiring company



Concerns about signer willingness or capacity

- Willingness
 - Speak to signer alone
 - Ask questions
 - Explain purpose of document if requested, NOT contents of document
- Capacity
 - Determine whether temporary or ongoing
 - Ask clarifying questions
 - If temporary, you can arrange to perform notarization at another time



If diminished capacity is ongoing...

- Statute requires you to refuse the notarization if you have concerns about signer's willingness or capacity
- Concerned, and want to report?
 - Call 1-855-503-SAFE (7233)
 - click on www.oregon.gov/dhs/abuse

Special situations in journal entries

- Signature by 3rd party
- One person, two docs
- One person, many docs
- One person, many appearances

Signature by Third Party

- Allowed if:
 - Signer is physically unable to sign
 - Signer directs another individual to sign
 - Notary inserts appropriate language in certificate: "Signature affixed by (name of other individual) at the direction of (name of signer)"

Signature by Third Party

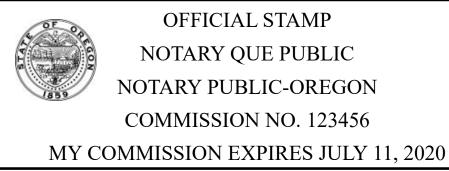
State of Oregon

County of Lincoln

Signed before me on Jan. 25, 2017, by Sherman Peabody.

Signature affixed by Jenny James at the direction of Sherman Peabody.

Notary Public – State of Oregon



Journal Entry: Signature by Third Party

Date/Time of Act	Type of Act	Doc. Date	Doc. Type	Printed Name Contact Address	Signature	ID	Additional Info	Fee
01/25/201 7 11:30 a.m.	N/A	N/A	N/A	Jenny James 2200 Neighborly Ln Yourtown, OR 97888	Jenny James	ODL 7/4/2023	Signer for Sherman Peabody	N/C
01/25/201 7 11:30 a.m.	Wítness	01/25/17	Insurance claím	Sherman Peabody 2220 Neighborly Ln Yourtown, OR 97888	Sherman Peabody by Jenny James	US Passport 1/11/2025	N/A	\$10

One person, Two docs

Date/Time of Act	Act	Date of Document	Type of Document	Printed Name Contact Address	Signature	ID	Additional Information	Fee
05/12/2023	Witness Oath	'	Grant Deed Affidavit	Jane Doe Jane's address	Jane Doe	ODL 06/20/2026	Two separate documents notarized	\$20

One person, many documents

Date/Time of Act	Type of Act	Date of Document	Type of Document	Printed Name Contact Address	Signature	ID	Additional Information	Fee
1/1/18 9:30 AM	Ack.	1/1/18	POA	Jane Doe Jane's Address	/	Jane's ID		None
u n	Jurat	un	Contract	un		un		un
u n	Сору	u n	Corp. Resolution	u n	Jane	u n		u n
u n	Wit. Sig	u n	Order	u n		u n		u n

One person, many appearances

Date/ Time of Act	Type of Act	Date of Document	Type of Document	Printed Name Contact Address	Signature	ID	Additional Information	Fee
05/12/2023	Ack	05/12/2023	POA	Jane Doe See p.2, line 3	Jane Doe	See p.2, line 3	3 copies	\$30



Special situations with certificates

- Hybrid certificates
- Wrong certificates

Jurat & Acknowledgment

ASSIGNMENT OF DEED OF TRUST						
FOR VALUE RECEIVED, The undersigned hereby grants, assigns and transfers to Oregon Board of Housing, whose address is PO Box 20000, Portland, OR, all beneficial interest under that certain Deed of Trust dated 1/7/2016, executed by John Q Public and Susie Q Public, Grantors, to ABC Bank, Trustee, recorded on						
Together with the note or notes described or referred to, the money du to accrue to the said beneficiary under said Trust Indenture.	e or to become due thereon with interest, and all rights accrued or					
Dated: XYZ BANK	OF OREGON					
Robert Smith, VP Where	Mary Johnson, VP					
STATE OF OREGON						
County of When Who	What Act					
On this, before me, the undersigned, a Notary Public in and	for the State of Oregon, personally appeared					
and						
me did say that he/she is the and of the corporation named herein which executed the						
within instrument, that said instrument was signed and sealed on behalf of the corporation pursuant to its by-laws or a resolution of its Board						
of Directors and that he/she acknowledges said instrument to be the free act and deed of the corporation.						
Notary Public						

Jurat /Acknowledgment

State of Oregon County of *Multnomah* On this <u>12th</u> day of <u>May</u>, <u>2016</u>, <u>George Johnson</u> appeared before me and did swear/affirm that he/she acknowledged his/her-signature on the attached document freely and willingly. Notary Public

Where?

The undersigned

laws of Virg

stead is th

spin

spany legally organized and

who?

who?

who?

ts name and

stead is th

spin

lauthority to assign tradema

tions, slogans,

commerce of patents, undersign trial designs and application of belonging to the company the undersign certifies that the present of

Assignn lies fully with the requirement laws of the state

When

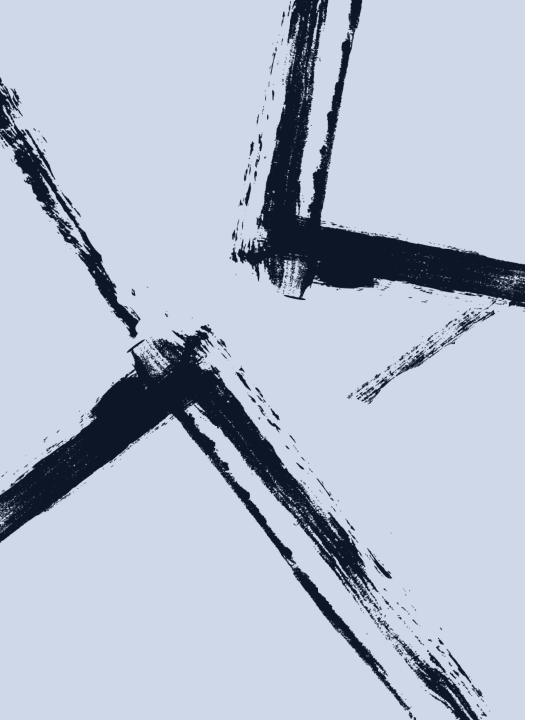
Notary 1

ID VERIFICATION CERTIFICATE

On W	vv no :	County of personally appeared
witness my ha	Thave examined the documents like amed person and appear to be a set. The set of the documents like amed person and appear to be a set. The set of the documents like amed person and appear to be a set. The set of the	These relate to
 Notary Public	Date	

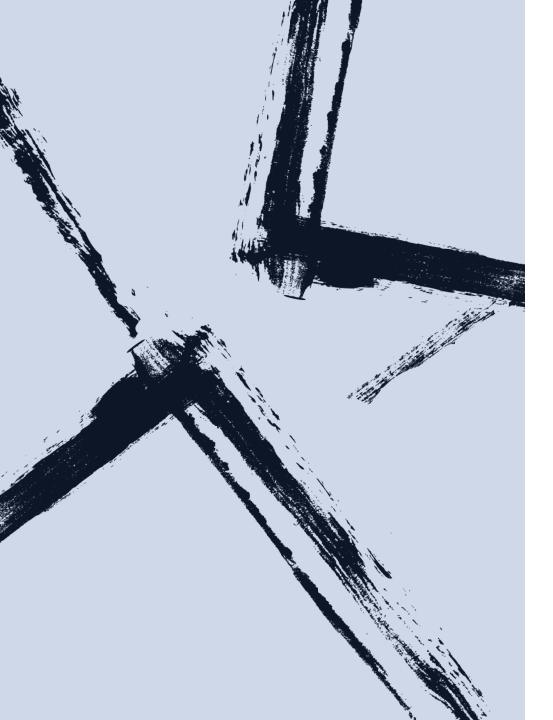
California Certificate

State of California	Cambina C	ertificate
County of		
On	before me,	, personally appeared
	, who proved to m	e on the basis of satisfactory evidence to be
the person(s) whos	e name(s) is/are subscribed to t	he within instrument and acknowledged to
me that he/she/they	y executed the same in his/her/th	neir authorized capacity(ies), and that by
his/her/their signatu	ure(s) on the instrument the pers	on(s) or the entity upon behalf of which the
person(s) acted, ex	ecuted the instrument.	
I certify under PENA	ALTY OF PERJURY under the k	aws of the State of California that the
foregoing paragrap	Ir is true and correct.	
WITNESS my hand	l and official seal.	
-	(Notary Seal)	
Signature of Notary	,	



In-person electronic notarization (IPEN)

- Signer in-person, documents electronic
- Work with an approved vendor (mainstream videoconferencing software is unacceptable)



The Process

- Signer is present.
- Documents are onscreen.
- Customer signs document.
- Customer signs journal.
- Notary completes certificate.
- Notary stamps and signs certificate.
- Documents are sent.

Registration

- First: find a NENS compliant vendor
- **Second:** notify the Secretary of State.
 - Submit form with stamp and signature example in PDF format.
- More info: https://sos.oregon.gov/business/Pages/remote-online-notarization.aspx

Remote online notarization (RON)

- Entire process online (notary must be in Oregon, signer can be anywhere)
 - Work with an approved vendor (mainstream videoconferencing software is unacceptable)

The Process

- Meet via audio-visual technology.
- ID signer via KBA & regular ID.
- Document uploaded to RON platform.
- Journal entry created via RON platform.
- Customer signs via RON platform.
- Notary stamp and signature via RON platform.
- Document returned to signer via RON platform.



Registration

- First: Complete the required RON training
- Second: Choose a RON Platform
- Third: Notify the Secretary of State
 - Send in Remote Notification Form
 - You must receive approval from SOS before you begin RON notarization
- More info: sos.oregon.gov/business/Pages/remote-online-notarization.aspx
- Approved vendors: https://sos.oregon.gov/business/Pages/remote-online-notary-vendors.aspx

NSA & Mobile Notary

- Mobile Notary notary willing to travel
- Notary Signing Agent mobile notary specializing in loan document signings
 - Independent contractor
 - Fees through lender and title companies, not signer
 - Requires private certification
 - Probably requires errors and omissions insurance/bond





Things to Remember

- Get training if you need it
- Plan for any extra requirements:
 - Proper licenses, registration, taxes, insurance
 - Supplies, tools
 - Marketing/networking
- Take advantage of existing support
 - Business Xpress, SBDC, SCORE



Detecting false identification

- Most-frequently altered areas of IDs
 - Birth date
 - Expiration date
 - Photo
- Look at both sides of ID for obvious signs of alteration
 - Distorted printing
 - Numbers or letters that are out of line
 - Cuts, slits, pinholes
 - Incomplete or peeling lamination
 - Raised edges around the photo

TIPS

- Do not allow yourself to be rushed through checking identification
- Never make an exception to the signer appearing before you (if your signer is signing for someone else, they MUST have a POA to prove their authority to do so)
- Pick a method for checking ID and use it consistently
- If you have concerns, ask for a second form of ID
- More information and suggestions: <u>https://www.oregon.gov/olcc/docs/responsible_vendor_program/RVP_Tips_C_heckingID.pdf</u>

Personal Safety

- When traveling to customers, exercise caution about location
 - Make sure someone knows where you are and when you plan to return
- If you are concerned about meeting someone in private, meet at a public place
 - Provide as much privacy as you can
 - Be vigilant about protecting signer information
- If you feel your safety is in danger if you refuse a notarization:
 - Complete the notarization
 - Contact law enforcement as soon as you have gotten to a safe place

Avoiding scams

- Evaluating websites:
 - Check to see who is behind them (organization? individual?)
 - Examine their qualifications for expertise (appropriate training and certification?)
 - Consider their services, particularly if they are charging a fee (is this something you could do for yourself?)
 - Evaluate their claims (are they realistic, given the fees mandated by Oregon statute?)
 - National professional organizations are your best source for properly-vetted information

Common sense is your best self-defense!

Resources

- National professional organizations for notaries:
 - National Notary Association: https://www.nationalnotary.org/
 - American Society of Notaries: https://www.asnnotary.org/
- Support for your notary small business:
 - BusinessXpress:
 - https://www.oregon.gov/business/Pages/index.aspx
 - SBDC: https://oregonsbdc.org/
 - SCORE: https://www.score.org/

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